BillingParadise
Revenue Cycle Masters

BillingParadise – Here’s what makes us tick

Our Journey

ABOUT US

BillingParadise with its strong 400+ staff strength across 6+ locations in US and India, specialize in Eligibility Verification, Medical Coding, Billing and Collections, Denial, AR Management, Physician Credentialing and Revenue Cycle Analytics with proven results. Trust us, and you can be rest assures that you will receive a level of personalized service that is unparalleled in the industry.

We have strategically positioned our offices and resources in California, West Virginia, Texas and New Jersey. Our own Indian facilities located in Chennai, Coimbatore and Madurai enable 24x7 round-the-clock productivity, making our service offerings very dynamic and robust.

Service with Spirit of Joy

Service which is rendered without joy helps neither the servant nor the served. But all other pleasures and possessions pale into nothingness before service which is rendered is a spirit of joy

Mahatma Gandhi

2000
- Patient filed – Realtime Dictation Data Synchronization

2003
- Medical Transcription 100 plus Clients

2004
- Captioning and Subtitling 200 plus Clients

2005
- Patent awarded – Realtime Dictation Data Synchronization

2006
- Medical Billing Business New office – Los Angels

2009
- Added 3 new branches in India

2010
- Report Vault A secured transcription portal has been launched

2012
- Seamlessly integrated with eClinicalworks

2014
- Started 2 more offices in New York and New Jersey

2015
- iTranscript – A Video / Audio Content Management Portal launched
- New operations Mount Dora, FL

2018
- BillingBridge –Revenue Analytics platform launched
- Started two more Operations in Texas and Florida

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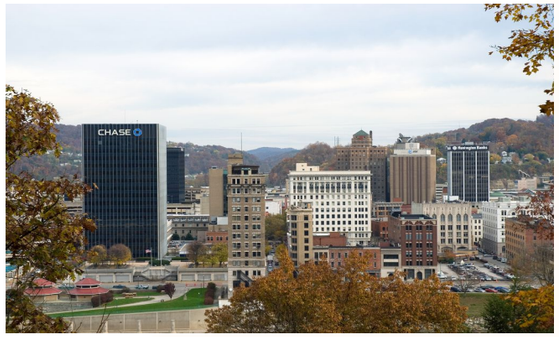
Onshore Locations

Diamond Bar, CA

Houston, TX

Jamesburg, NJ

Philippi, WV



Grand Rapids, MN

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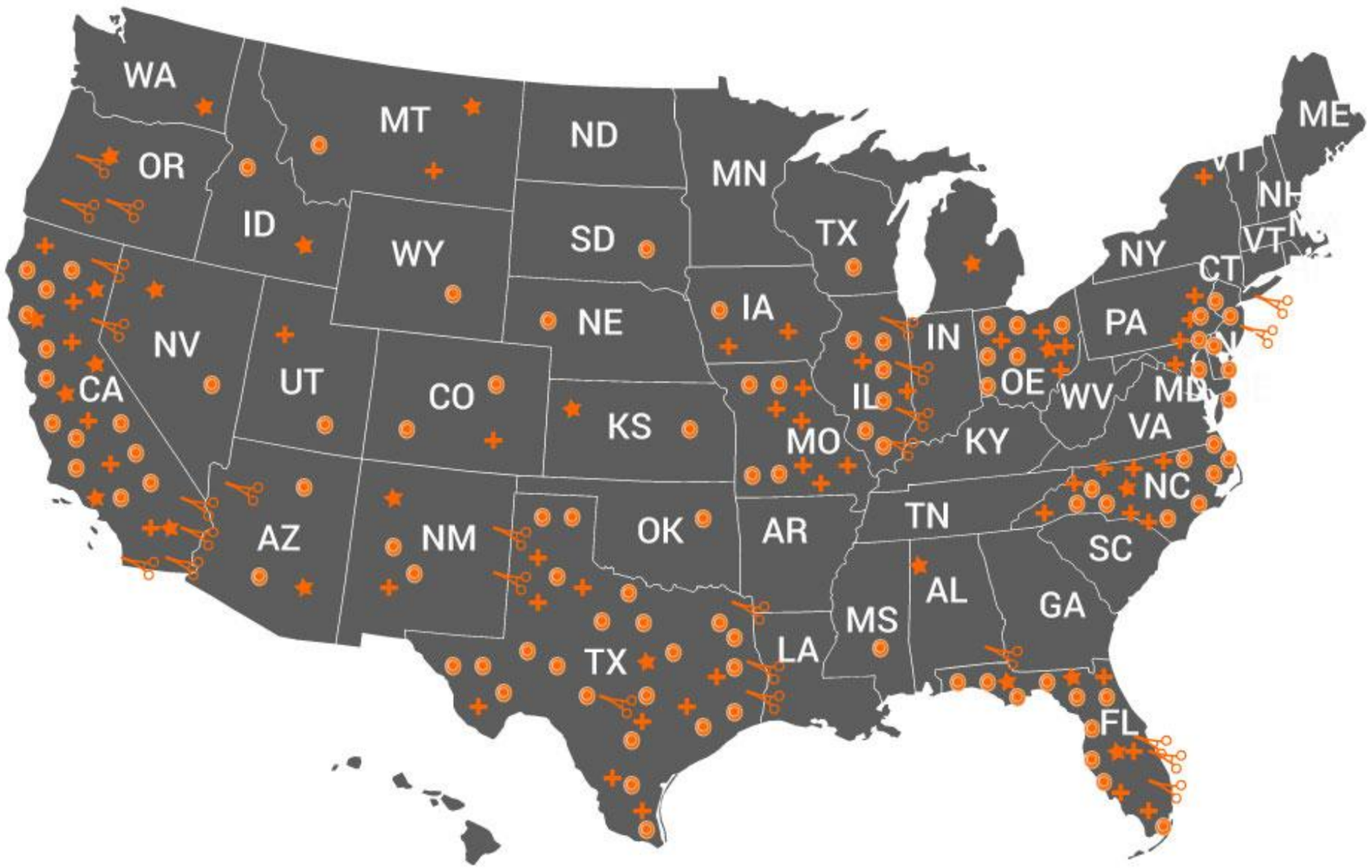
Geographical Presence



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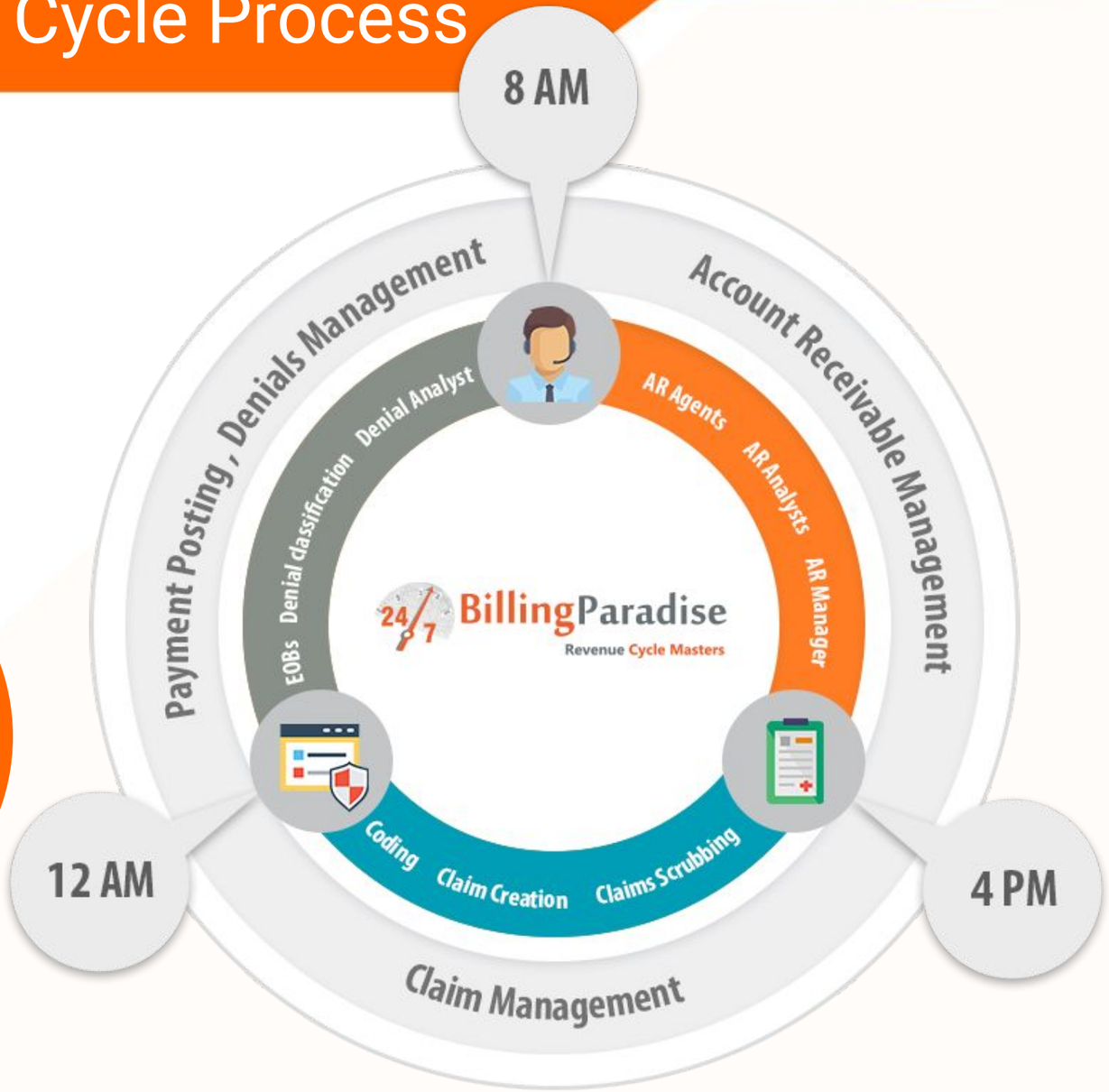
24/7 Revenue Cycle Process

24/7 Robust workflow enhances productivity



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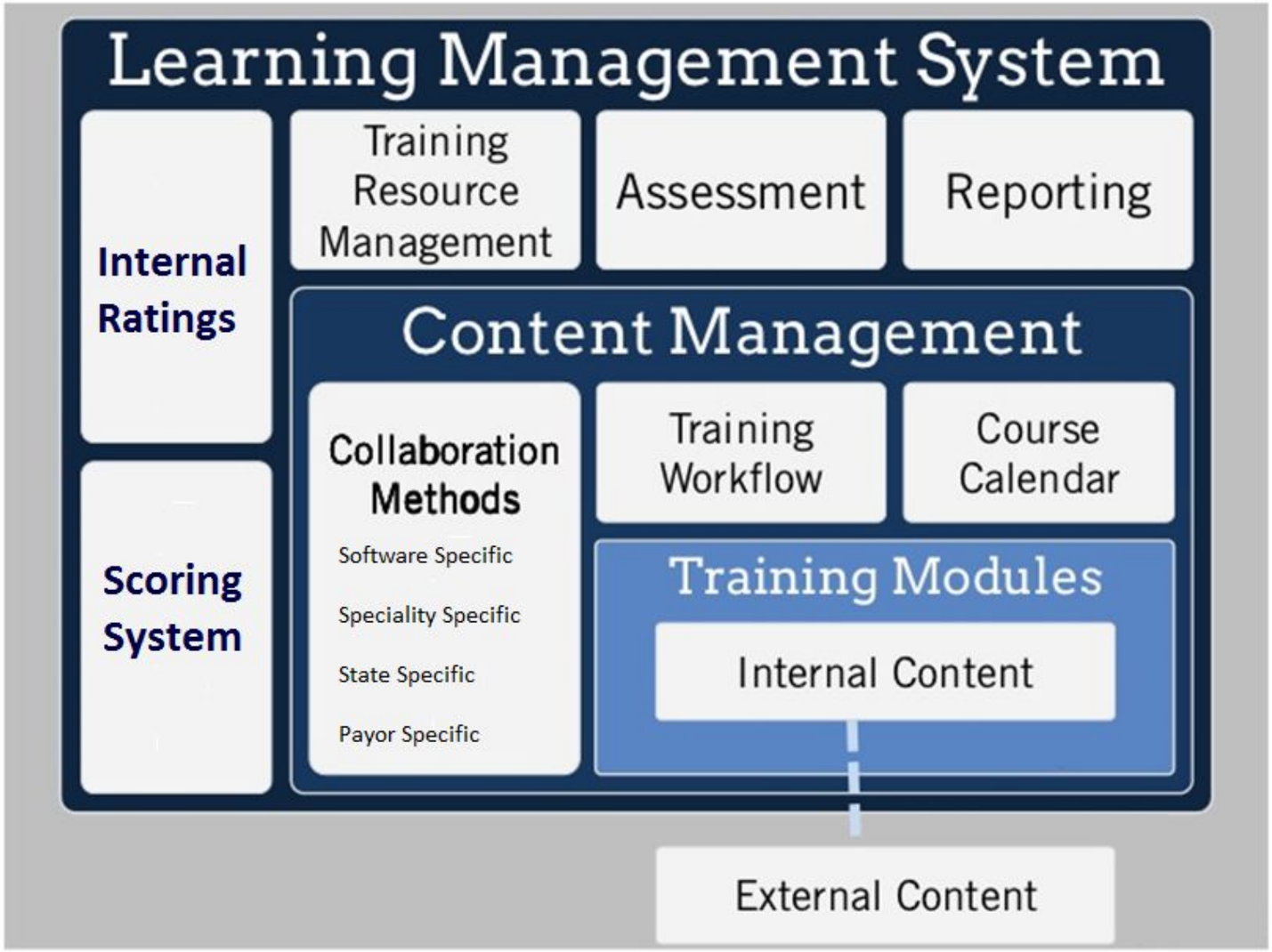
Internal Learning Management system



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Services We Offer

Medical Coding

Medical Billing

AR Management

End-End RCM

Contract Negotiation

Medical Transcription

Patient Eligibility Verification

Captioning

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People at BillingParadise

- Knowledge Transition managers with Operation experience
- Onsite Account Management and Client Services
- Coding team with an average 6 years of coding experience both in professional and hospital coding
- Adjudication process team with an average of 4 plus years of experience in HMO, PPO and Commercial plans
- Coding-American Academy of Professional Coders (AAPC) for Hospital and Professional
- Certified Revenue Cycle Specialists (CRCS)

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Hire FTEs

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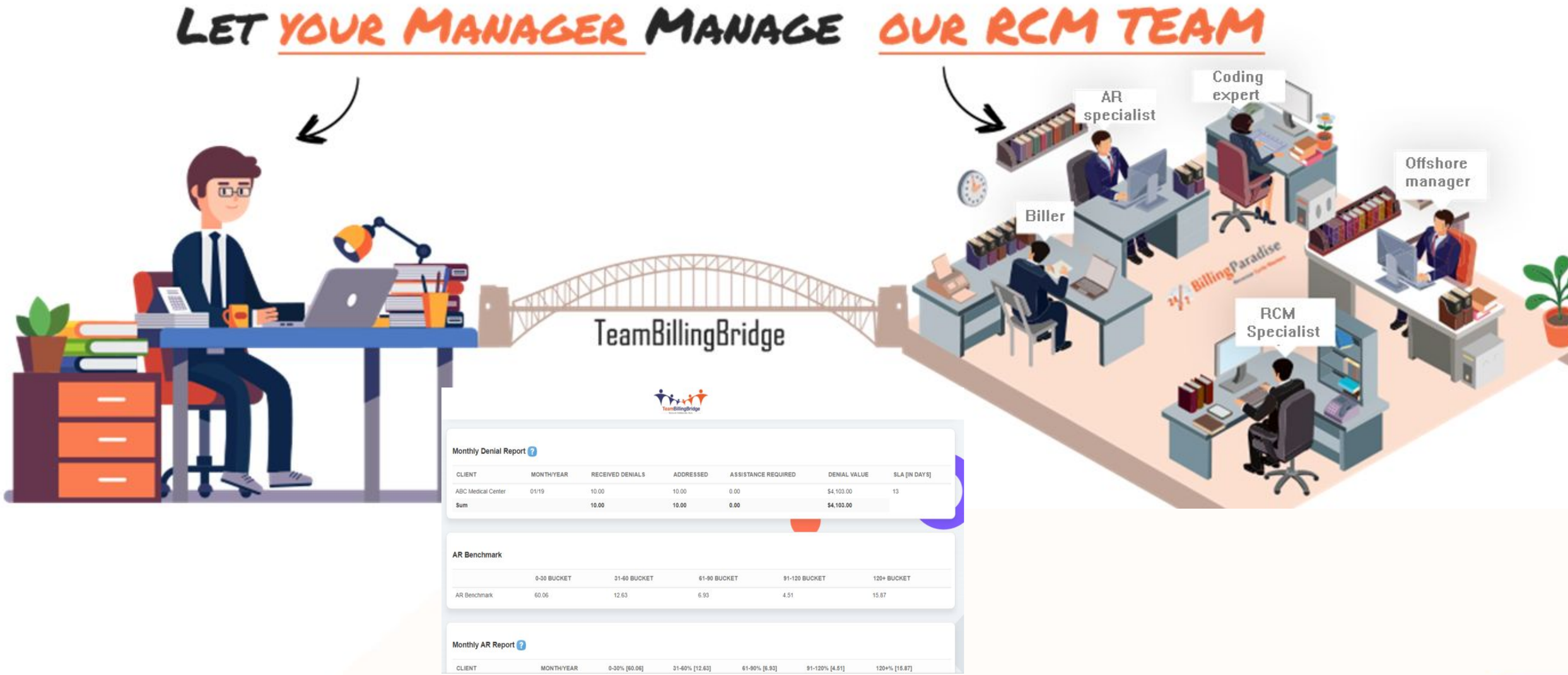
Co-Managed RCM



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Remote Management Made Easy

Dashboard | Project Management | Add specifications | Team | Clients and Users | CRM | Reports

Logged in as **Kim Dues** - Account Settings - Log Out

Showing 1-8 of 8

Urgent-Care

Internal-medicine

gynecologist

, MD, LLC

Family-Practice

Dr.

Family-Practice

gynecologist

Clinic, PLLC

Internal-medicine

Orthopedics

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SLA Management

Month Wise

CLIENT	MONTH/YEAR	0-30% [60.06]	31-60% [12.63]	61-90% [6.93]	91-120% [4.51]	120+ % [15.87]
[redacted]	02/19	27.55	18.69	12.63	5.84	35.29
[redacted]	01/19	23.91	25.51	11.62	6.75	32.22
[redacted]	12/18	33.07	24.62	7.76	7.81	26.74

Week wise

CLIENT	MONTH/ WEEK	0-30% [60.06]	31-60% [12.63]	61-90% [6.93]	91-120% [4.51]	120+% [15.87]
[redacted]	Feb 10	27.55	18.69	12.63	5.84	35.29
[redacted]	Feb 3	0.00	0.00	0.00	0.00	0.00
[redacted]	Jan 27	21.23	25.42	11.95	5.56	35.84
[redacted]	Jan 20	0.00	0.00	0.00	0.00	0.00
[redacted]	Jan 13	0.00	0.00	0.00	0.00	0.00
[redacted]	Jan 6	0.00	0.00	0.00	0.00	0.00

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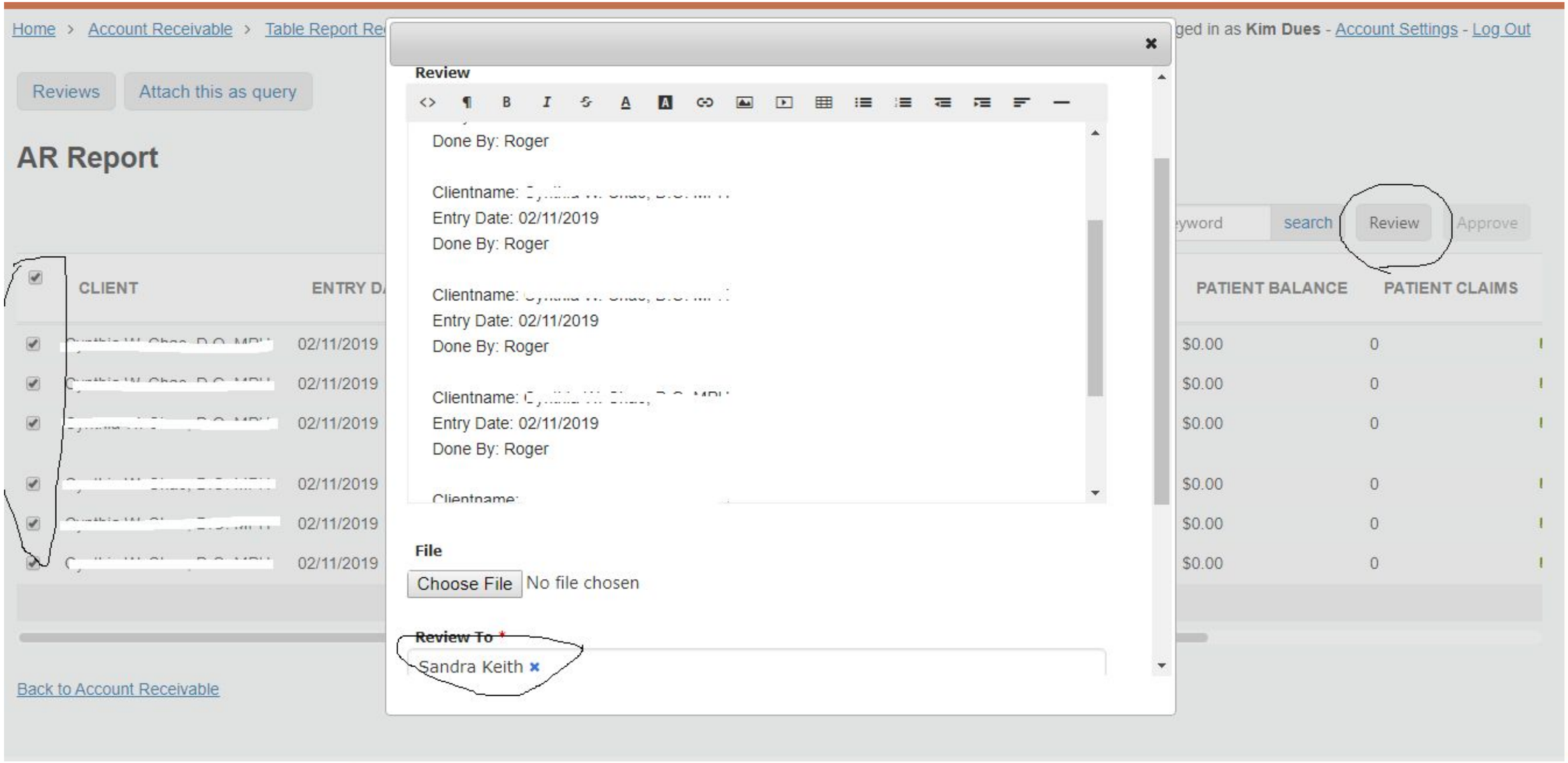
Review Management



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Offshore Management

Automate Patient Eligibility

Eliminate uncompensated care and angry patient confrontations

AR Analyzer

Reduce days in AR. Improve consistency of AR processes

Denial Manager

A denial management solution to lower your denial rate

TeamBillingBridge

Get on-demand RCM reports and track vital KPIs in a few taps

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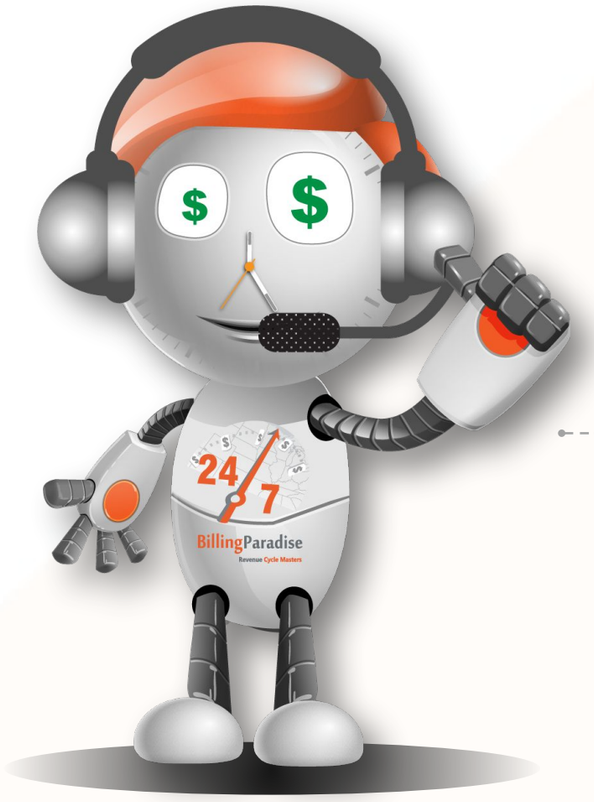
AR ANALYZER

Reduce AR days and backlogs

Automated follow-up
Automatically tracks AR follow ups

Multi-level drill downs
AR reports that offer in-depth analysis

Priority driven
Prioritizes and organizes pending AR



Improves efficiency
Drives down inaccuracies and days in AR

Integrated platform
Single, innovative and robust platform

Result driven
Provides actionable and data driven insights

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Denial Manager

Here’s your tool to fight back denials

Lower denial rate
Prevent denials and increase denial overturn.

Maps codes
Map denial reason codes. In-depth insights.

Track trends
Monitor denial patterns and track trends.

Categorizes denials
Segregates denials into various groups

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Highlights of TeamBillingBridge

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Security Systems

Floor Monitoring

All floors and data center is monitored by CCTV cameras.

PHI Transmission

PHI are transmitted only through encrypted VPN connections and secured FTP.

Maps codes

USB ports in all computers are blocked using Symantec Endpoint protection policies

System Security

Symantec endpoint protection is installed to protect computers from Virus and malwares attacks.

Bio Metric Access

Floors and Data Center are restricted with Bio-metric access

Categorizes denials

Every staff sign HIPAA confidentiality agreement.

Virtual Private Network

PHI are transmitted only through encrypted VPN connections and secured FTP

Virtual Private Network

All inter office email communications handled by on premises email servers

Server

productivity tools are hosted on AWS servers that are HIPAA compliant.

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Major EMR/EHR s/w we work with are

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eClinicalWorks

NEXTGEN HEALTHCARE

advancedmd

Greenway

Care360

practicefusion

kareo
Go Practice

Allscripts

amazingcharts

e-MDs
CHARTING THE FUTURE OF HEALTHCARE

Epic

Centricity
Physician's Office

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Client Review

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BillingParadise

Revenue Cycle Masters

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THANK YOU

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