

# Key Components of eClinicalWorks



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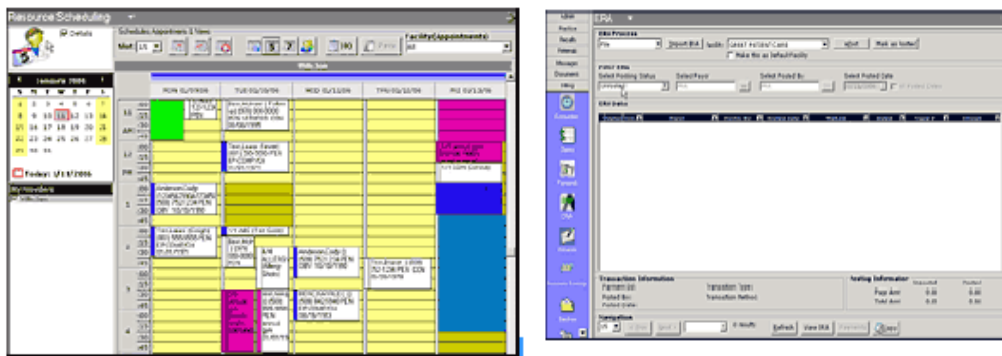


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# eClinicalWorks Practice Management

The eClinicalWorks Practice Management (PM) system improves scheduling and medical billing management in both large and small practices. Together with the eClinicalWorks electronic medical records (EMR) solution, eClinicalWorks PM helps practices improve their collections and reduce their accounts receivable. All appointments and schedules can be managed quickly and easily, with a click of the mouse. Claims are submitted electronically, and practices can communicate online with payers to confirm patient eligibility and determine what payments will be made and when. The eClinicalWorks Practice Management system receives and posts



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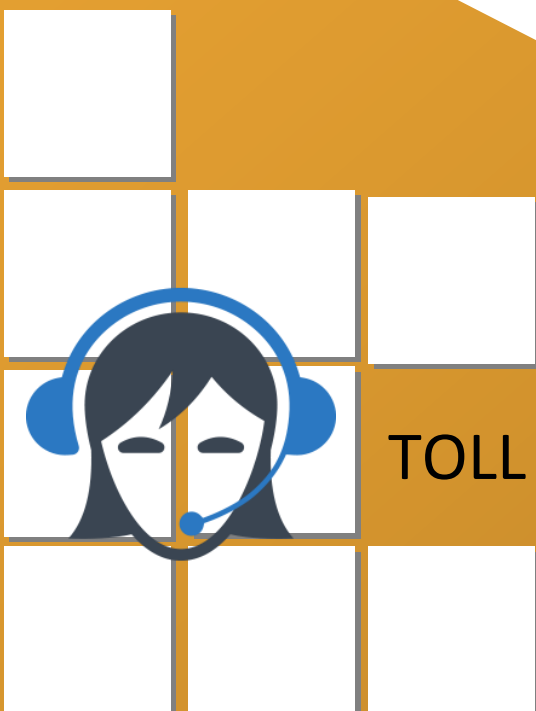
# eClinicalWorks Electronic Medical Records (EMR)

The eClinicalWorks Electronic Medical Record (EMR) solution streamlines patient visits and simplifies documentation. Along with the eClinicalWorks practice management solution, eClinicalWorks EMR enables on-site or remote access to patient records, medical history, past visits, medication, allergies, labs and more. With eClinicalWorks EMR, practices can communicate with referring physicians and send secure notes and clinical data. Its ability to monitor and coordinate patient care makes eClinicalWorks EMR a highly effective tool for improving overall patient health, while reducing costs and promoting a more efficient medical practice.



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# eClinicalWorks Patient Portal

The eClinicalWorks Patient Portal enables patients and doctors to communicate with one another over the Internet. Using a secure password, patients can access their physician's system to see their own confidential information including labs, diagnostics, statements and messages. Doctors can send their patients electronic health maintenance reminders, statements and lab results. Leveraging leading edge technology, the eClinicalWorks Patient Portal provides an excellent framework for physicians to communicate with their patients. In turn, patients have real-time, 24 x 7 access to their medical information from their own home or office.



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# eClinicalWorks EMR Mobile

The eClinicalWorks EMR Mobile service enables physicians to remotely access their schedule or a variety of patient information stored on the eClinicalWorks system, using an iPhone or another smart phone. Physicians have the flexibility of viewing and replying to phone messages, checking patient notes and prescriptions, and entering out-of-office charges, all while out of the office. The eClinicalWorks EMR Mobile service is a convenient and powerful tool for physician's on-the-go to stay connected to their office and patient information.



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## ***eClinicalMessenger***

eClinicalMessenger® is a new care management tool that enhances communication between the physician office and the patient. This new product uses Voice-over-Internet Protocol (VoIP) technology, enabling practices to send voice messages to patients, as well as the ability to send SMS text messages. eClinicalMessenger has been designed as part of the eClinicalWorks comprehensive EHR solution as opposed to being a stand-alone product, so patients can respond to the message and have their response change the status in the EMR system will reflect that response.

## ***Interoperability***

eClinicalWorks is committed to developing industry-leading interoperability standards. Solutions such as eEHX for hospitals and enterprise customers, and eClinicalWorks P2P for physician practices enable secure communication and facilitate the sharing of patient data in a protected manner. eClinicalWorks' advancements in interoperability allow the entire medical community to leverage technology to improve communication and ultimately provide a higher level of patient care.



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